

Dear Colleagues,

**RE: Update for Schools - Coronavirus (COVID-19) Essential Services – 20/03/20**

To enable our staff to maintain essential services for families across Cambridgeshire, we will be suspending all groups, classes and clinics from Monday 23 March 2020 for the foreseeable future.

Please see below our services that NHS England has listed as essential, all other services will pause until we are told to start them again:

- **Safeguarding services:** will deliver only the Multi Agency Safeguarding Hub (MASH); statutory child protection meetings and home visits; and direct safeguarding (reducing time spent on Serious Case Reviews (SCRs))
- **Looked After Children team:** will only deliver services to meet prioritised needs (e.g. those at increased risk of harm from social isolation); safeguarding work (case review not routine checks); telephone advice (could be undertaken regionally); and initial health assessments (see community paediatricians below)
- **Pre-birth and 0-5 service (health visiting):** will deliver only ante-natal visits and support (joint approach to be developed with midwifery colleagues); telephone and text advice (digital signposting); new birth visits; follow up of high risk mothers, babies and families; Guthrie (blood spot) screening
- **School Nursing (5-19):** will deliver only telephone and text service, safeguarding and specialist school nursing services
- **Children's community nursing services:** will deliver only urgent care; continuing care and end of life care
- **Occupational therapy, physiotherapy, speech and language therapy, dietetics:** will deliver only urgent care services
- **Community Paediatricians:** will deliver only services/interventions deemed clinical priorities, child protection medicals, telephone advice, and urgent referrals for LAC initial health assessments (some routine referrals may be delayed with appropriate support e.g. initial basic advice).
- **Family Nursing Partnership:** will deliver only urgent care service
- **Emotional health and wellbeing service:** will prioritise supporting ChatHealth and providing telephone support for school staff, parents and carers who have particular concerns.

**\*\*\*All of other services will temporarily pause until further notice\*\*\***

**Please note, this information is from the national list and we will be working with colleagues and partners to provide more detail for our local service provision.**

As detailed above we will be offering support where needed. This is only if an enquiry is essential.

### **Contacting Us**

All phones lines have been centralised so families and professionals can contact us on:

# 0300 029 50 50

**\*\*Monday to Friday 9.30am - 4.30pm\*\***

**(The Children's Community Specialist Nursing Service number will remain the same 01223 218061. The child protection phone line will change to: 01223 218 097)**

You can also visit our central webpage for specific service email addresses using this link:

**[bit.ly/nhscambscyps](https://bit.ly/nhscambscyps)**

#### **NOTICE FOR SPECIAL SCHOOLS:**

Cambridgeshire community paediatricians and specialist services will be working to support children with complex health care needs during this time by offering support to try and avoid or reduce hospital or GP contact where possible. Urgent care will still be delivered by your local hospital if needed.

**For Families:** If you have to contact your local acute provider urgently, please take either healthcare passport or your latest clinic letter from community if you have one. For children with very complex health care needs we find it helpful for parents to have a short video recording when they are well, this is useful for clinicians to know how they are.

We recognise that this a very difficult time for everyone. It is absolutely vital that as families, professionals and carers we all follow the latest national advice and look after each other.

Thank you for your continued understanding and support.

**John Peberdy**  
**Service Director**  
**Cambridgeshire Children and Young People's Services**